

### REMARKS

Claims 24-43 are pending, with claims 24, 35, and 38 being independent. Claims 24, 26-29, 31-33, and 35-43 have been amended. Claims 44-51 are newly added dependent claims. In view of the foregoing amendments and the following remarks, reconsideration and allowance of the claims are respectfully requested.

Claims 24-43 stand rejected under 35 U.S.C. § 102(e) as being anticipated by Schneider (U.S. 6,105,027). Amended independent claims 24, 35, and 38 recite a method (claim 24) and an apparatus (claims 35 and 38) for providing information based on a user's technical proficiency that includes, *inter alia*, receiving data related to the user's technical proficiency; selecting a message from a plurality of messages based on the received data; and providing the selected message.

As agreed in the interview on July 1, 2003, and indicated on the corresponding Interview Summary Report (copy attached), the present amendments overcome the rejections based on Schneider. Accordingly, applicants respectfully request withdrawal of the § 102(e) rejection of independent claims 24, 35, and 38 and claims 25-34, 36-37, and 39-43 dependent therefrom.